



## YOUR BENEFITS

# Benefit Summary

**ASO - Choice Plus**  
**HSA 2 – 3,000/90%**

We want to help you take control and make the most of your health care benefits. That's why we provide convenient services to get your health care questions answered quickly and accurately:

- Check personalized data: Find individualized information on your benefit coverage, check the status of claims, and search for physicians and hospitals using [www.myuhc.com](http://www.myuhc.com)®.
- Researching health information: Find resources by calling Care24<sup>sm</sup> or NurseLine® or by logging on to [www.myuhc.com](http://www.myuhc.com).
- Get help: Contact Customer Care at the telephone number on the back of your ID card when you need assistance locating physicians and other health care professionals in your network or when you have coverage or benefit questions.

### PLAN HIGHLIGHTS

Types of Coverage	Network Benefits	Non-Network Benefits
<b>Annual Deductible - Combined Medical and Pharmacy</b>		
Individual Deductible	\$3,000 per year	\$3,000 per year
Family Deductible	\$6,000 per year	\$6,000 per year

> No one in the family is eligible for benefits until the family coverage deductible is met.

<b>Out-of-Pocket Maximum - Combined Medical and Pharmacy</b>		
Individual Out-of-Pocket Maximum	\$4,000 per year	\$9,000 per year
Family Out-of-Pocket Maximum	\$8,000 per year	\$18,000 per year
<ul style="list-style-type: none"> <li>➤ The Out-of-Pocket Maximum includes the Annual Deductible.</li> <li>➤ The Out-of-Pocket Maximum does not include the Hospital Confinement Deductible</li> <li>➤ If more than one person in a family is covered under the Policy, the single coverage Out-of-Pocket Maximum stated above does not apply</li> </ul>		

<b>Benefit Plan Coinsurance - The Amount We Pay</b>		
	90% after Deductible has been met	70% after Deductible has been met

<b>Maximum Policy Benefit</b>	
The maximum amount we will pay during the entire period of time you are enrolled under the Policy.	Network and Non-Network benefits are unlimited

**Prescription Drug Benefits**  
Coverage provided by Express Scripts  
Customer Service Phone Number: (888) 806-4969

This Benefit Summary is intended only to highlight your Benefits and should not be relied upon to fully determine your coverage. If this Benefit Summary conflicts in any way with the Summary Plan Description (SPD), the SPD shall prevail. It is recommended that you review your SPD for an exact description of the services and supplies that are covered, those which are excluded or limited, and other terms and conditions of coverage.

## Information on Benefit Limits

- > The Annual Deductible, Out-of-Pocket Maximum and Benefit limits are calculated on a Calendar year basis.
- > All Benefits are reimbursed based on Eligible Expenses. For a definition of Eligible Expenses, please refer to your Summary Plan Description. You may have additional OOP expenses above the reimbursement on Non-Network Benefits.
- > When Benefit limits apply, the limit refers to any combination of Network and Non-Network Benefits unless specifically stated in the Benefit category.

## MOST COMMONLY USED BENEFITS

Types of Coverage	Network Benefits	Non-Network Benefits
<b>Physician's Office Services - Sickness and Injury</b>		
Primary Physician Office Visit	90% after Deductible has been met	70% after Deductible has been met
Specialist Physician Office Visit	90% after Deductible has been met	70% after Deductible has been met
<b>Preventive Care Services</b>		
Covered Health Services include but are not limited to:		
Adult Preventive Services	100% Deductible does not apply	Non-Network Benefits are not available.
Physical Exams Ages 19 & Older	100% Deductible does not apply	Non-Network Benefits are not available.
Well Baby & Well Child (0 to age 18)	100% Deductible does not apply	Non-Network Benefits are not available.
We pay for Covered Health Services incurred if you participate in the Expanded Alpha Feto Protein (AFP) program, a statewide prenatal testing program administered by the State Department of Health Services.		
<b>Urgent Care Center Services</b>		
	90% after Deductible has been met	70% after Deductible has been met
<b>Emergency Health Services - Outpatient</b>		
	90% after Deductible has been met	90% after Deductible has been met <i>Pre-service Notification is required if results in an Inpatient Stay.</i>
<b>Hospital - Inpatient Stay</b>		
	90% after Deductible has been met	70% after the deductible has been met, plus \$500 admission fee (the \$500 fee is waived for an emergency admission).  <i>Pre-service Notification is required. Non-Notification Penalty of \$500 per admission. Penalty is waived for emergency admission.</i>

## ADDITIONAL CORE BENEFITS

Types of Coverage	Network Benefits	
<b>Acupuncture Service</b>		
	90% after Deductible has been met	70% after Deductible has been met
<b>Ambulance Service - Emergency and Non-Emergency</b>		
Ground Ambulance	80% after Deductible has been met	80% after Network Deductible has been met
Air Ambulance	80% after Deductible has been met	80% after Network Deductible has been met
<i>Pre-service Notification is required for Non-Emergency Ambulance.</i>		
<b>Bariatric Surgery</b>		
Necessary surgery for weight loss, only for morbid obesity.	90% after Deductible has been met Pre-service Notification is required	Non-network Benefits are not available.
<b>Congenital Heart Disease (CHD) Surgeries</b>		
	90% after Deductible has been met	70% after Deductible has been met Benefits are limited to \$30,000 per surgery.
<i>Pre-service Notification is required.</i>		
<b>Dental Services - Accident Only</b>		
Benefits are limited as follows: \$3,000 maximum per calendar year \$900 maximum per tooth	90% after Deductible has been met  <i>Pre-service Notification is required.</i>	90% after Network Deductible has been met  <i>Pre-service Notification is required.</i>
<b>Diabetes Services</b>		
Diabetes Self Management and Training Diabetic Eye Examinations/Foot Care	Depending upon where the Covered Health Service is provided, Benefits for diabetes self-management and training/diabetic eye examinations/foot care will be the same as those stated under each Covered Health Service category in this Benefit Summary.	
<i>Pre-service Notification is required for Durable Medical Equipment and Diabetes Equipment in excess of \$1,000.</i>		
<b>Durable Medical Equipment</b>		
Benefits are limited as follows:	90% after Deductible has been met	70% after Deductible has been met <i>Pre-service Notification is required for Durable Medical Equipment in excess of \$1,000.</i>
<b>Hearing Aids</b>		
Benefit are limited as follows:  One hearing aid per ear every 3 years	90% after Deductible has been met	70% after Deductible has been met <i>Pre-service Notification is required.</i>
<b>Home Health Care</b>		
Benefits are limited as follows: 100 visits per calendar year	90% after Deductible has been met	70% after Deductible has been met <i>Pre-service Notification is required for Inpatient stays</i>
<b>Hospice Care</b>		
	100% after Deductible has been met	80% after Deductible has been met <i>Pre-service Notification is required for Inpatient stays.</i>

## ADDITIONAL CORE BENEFITS

Types of Coverage	Network Benefits	Non-Network Benefits
<b>Lab, X-Ray and Diagnostics - Outpatient</b>		
For Preventive Lab, X-Ray and Diagnostics, refer to the Preventive Care Services category.	90% after Deductible has been met	70% after Deductible has been met
<b>Lab, X-Ray and Major Diagnostics - CT, PET, MRI, MRA and Nuclear Medicine - Outpatient</b>		
	90% after Deductible has been met	70% after Deductible has been met
<b>Ostomy Supplies</b>		
	90% after Deductible has been met	70% after Deductible has been met
<b>Pharmaceutical Products - Outpatient</b>		
This includes medications administered in an outpatient setting, in the Physician's Office and by a Home Health Agency.	90% after Deductible has been met	70% after Deductible has been met
<b>Physician Fees for Surgical and Medical Services</b>		
	90% after Deductible has been met	70% after Deductible has been met
<b>Pregnancy - Maternity Services</b>		
	Depending upon where the Covered Health Service is provided, Benefits will be the same as those stated under each Covered Health Service category in this Benefit Summary.	<i>Pre-service Notification is required if the Inpatient Stay exceeds 48 hours following a normal vaginal delivery or 96 hours following a cesarean section delivery.</i>
<b>Prosthetic Devices</b>		
	90% after Deductible has been met	70% after Deductible has been met
<b>Reconstructive Procedures</b>		
	Depending upon where the Covered Health Service is provided, Benefits will be the same as those stated under each Covered Health Service category in this Benefit Summary.	<i>Pre-service Notification is required.</i>
<b>Rehabilitation Services - Outpatient Therapy and Chiropractic Treatment</b>		
Benefits are limited as follows: 24 visits of chiropractic treatment per calendar year 24 visits of physical therapy per calendar year 24 visits of occupational therapy per calendar year Unlimited visits of speech therapy Unlimited visits of pulmonary rehabilitation Unlimited visits of cardiac rehabilitation Unlimited visits of post-cochlear implant aural therapy	90% after Deductible has been met	70% after Deductible has been met  <i>Pre-service Notification is required for certain services.</i>

**ADDITIONAL CORE BENEFITS**

Types of Coverage	Network Benefits	Non-Network Benefits
<b>Scopic Procedures - Outpatient Diagnostic and Therapeutic</b>		
<p>Diagnostic scopic procedures include, but are not limited to:</p> <ul style="list-style-type: none"> <li>Colonoscopy</li> <li>Sigmoidoscopy</li> <li>Endoscopy</li> </ul> <p>For Preventive Scopic Procedures, refer to the Preventive Care Services category.</p>	90% after Deductible has been met	70% after Deductible has been met
<b>Skilled Nursing Facility / Inpatient Rehabilitation Facility Services</b>		
<p>Benefits are limited as follows:</p> <ul style="list-style-type: none"> <li>100 days per calendar year</li> </ul>	90% after Deductible has been met	<p>70% after the deductible has been met, plus \$500 admission fee (the \$500 fee is waived for an emergency admission)</p> <p><i>Pre-service Notification is required.</i></p> <p>Non- Notification Penalty is \$500 per admission. Penalty is waived for emergency admissions.</p>
<b>Surgery - Outpatient</b>		
	90% after Deductible has been met	70% after Deductible has been met Limited to \$2,500 per calendar year
<b>Therapeutic Treatments - Outpatient</b>		
<p>Therapeutic treatments include, but are not limited to:</p> <ul style="list-style-type: none"> <li>Dialysis</li> <li>Intravenous chemotherapy or other intravenous infusion therapy</li> <li>Radiation oncology</li> </ul>	90% after Deductible has been met	<p>70% after Deductible has been met</p> <p><i>Pre-service Notification is required for certain services.</i></p>
<b>Transplantation Services</b>		
	90% after Deductible has been met	Non-Network Benefits are not available
	<p>For Network Benefits, services must be received at a Designated Facility.</p> <p><i>Pre-service Notification is required.</i></p>	

## MANDATED BENEFITS

Types of Coverage	Network Benefits	Non-Network Benefits
<b>Clinical Trials</b>		
Participation in a qualifying clinical trial for the treatment of: Cancer Cardiovascular (cardiac/stroke) Surgical musculoskeletal disorders of the spine, hip and knees	Depending upon where the Covered Health Service is provided, Benefits will be the same as those stated under each Covered Health Service category in this Benefit Summary.	
	<i>Pre-service Notification is required.</i>	<i>Pre-service Notification is required.</i>
<b>Dental Services - Inpatient</b>		
Benefits are limited as follows: A child under seven years of age; Persons who are developmentally disabled, regardless of age; A person whose health is compromised and for whom general anesthesia is required, regardless of age.	90% after Deductible has been met	70% after Deductible has been met
	<i>Pre-service Notification is required.</i>	<i>Pre-service Notification is required.</i>
<b>Diabetes Treatment</b>		
Coverage for diabetes equipment and supplies, prescription items and diabetes self-management training programs when provided by or under the direction of a Physician.	Depending upon where the Covered Health Service is provided, Benefits will be the same as those stated under each Covered Health Service category in this Benefit Summary.	
<b>Mastectomy Services</b>		
	Depending upon where the Covered Health Service is provided, Benefits will be the same as those stated under each Covered Health Service category in this Benefit Summary.	

Types of Coverage	Network Benefits	Non-Network Benefits
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**Medical Foods**

Benefits are limited as follows: Formulas and special food products prescribed by a Physician for the treatment of phenylketonuria (PKU).	90% after Deductible has been met	70% after Deductible has been met
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**Mental Health and Substance Abuse (MH/SA) Services - Inpatient and Intermediate**

Coverage provided by MHN  
Customer Service Phone Number: (888) 327-0020

**Mental Health and Substance Abuse (MH/SA) Services - Outpatient**

Coverage provided by MHN  
Customer Service Phone Number: (888) 327-0020

**Mental Health Services - Severe Mental Illness and Serious Emotional Disturbances**

Coverage provided by MHN  
Customer Service Phone Number: (888) 327-0020

**Osteoporosis Services**

Depending upon where the Covered Health Service is provided, Benefits will be the same as those stated under each Covered Health Service category in this Benefit Summary.

**Prosthetic Devices - Laryngectomy**

Depending upon where the Covered Health Service is provided, Benefits will be the same as those stated under each Covered Health Service category in this Benefit Summary.

**Temporomandibular Joint Disorder (TMJ) Services**

Benefits are limited as follows: Covered Services are payable in the same manner as surgery for other covered medical conditions.	Depending upon where the Covered Health Service is provided, Benefits will be the same as those stated under each Covered Health Service category in this Benefit Summary.	Depending upon where the Covered Health Service is provided, Benefits will be the same as those stated under each Covered Health Service category in this Benefit Summary.
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*Pre-service notification is required.*

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## MEDICAL EXCLUSIONS

It is recommended that you review your SPD for an exact description of the services and supplies that are covered, those which are excluded or limited, and other terms and conditions of coverage.

### Alternative Treatments

Aromatherapy; hypnotism; massage therapy; rolfing; art music, dance, horseback therapy; and other forms of alternative treatment, as defined by the National Center for Complementary and Alternative Medicine (NCCAM) of the National Institutes of Health. This exclusion does not apply to Chiropractic Treatment and osteopathic care for which Benefits are provided as described in the SPD.

### Dental

Dental care (which includes dental X-Rays, supplies and appliances and all associated expenses, including hospitalizations and anesthesia). This exclusion does not apply to accident-related dental services for which Benefits are provided as described under Dental Services - Accident Only in the SPD. This exclusion does not apply to dental care (oral examination, X-Rays, extractions and non-surgical elimination of oral infection) required for the direct treatment of a medical condition for which Benefits are available under the Policy, limited to: Transplant preparation; prior to initiation of immunosuppressive drugs; the direct treatment of cancer or cleft palate. Dental care that is required to treat the effects of a medical condition, but that is not necessary to directly treat the medical condition, is excluded. Examples include treatment of dental caries resulting from dry mouth after radiation treatment or as a result of medication. Endodontics, periodontal surgery and restorative treatment are excluded. Preventive care, diagnosis, treatment of or related to the teeth, jawbones or gums. Examples include: extraction, restoration, and replacement of teeth; medical or surgical treatment of dental conditions; and services to improve dental clinical outcomes. This exclusion does not apply to accidental-related dental services for which Benefits are provided as described under Dental Services - Accidental Only in the SPD. Dental implants, bone grafts and other implant-related procedures. This exclusion does not apply to accident-related dental services for which Benefits are provided as described under Dental Services - Accident Only in the SPD. Dental braces (orthodontics). Treatment of congenitally missing, malpositioned, or supernumerary teeth, even if part of a Congenital Anomaly.

### Devices, Appliances and Prosthetics

Devices used specifically as safety items or to affect performance in sports-related activities. Orthotic appliances that straighten or re-shape a body part. Examples include foot orthotics, cranial banding and some types of braces, including over-the-counter orthotic braces. The following items are excluded, even if prescribed by a Physician: blood pressure cuff/monitor; enuresis alarm; home coagulation testing equipment; non-wearable external defibrillator; trusses; ultrasonic nebulizers; and ventricular assist devices. Devices and computers to assist in communication and speech except for speech aid prosthetics and tracheo-esophageal voice prosthetics. Oral appliances for snoring. Repairs to prosthetic devices due to misuse, malicious damage or gross neglect. Replacement of prosthetic devices due to misuse, malicious damage or gross neglect or to replace lost or stolen items.

### Drugs

Coverage provided by Express Scripts  
Customer Service Phone Number: (888) 806-4969

### Experimental, Investigational or Unproven Services

Experimental or Investigational and Unproven Services and all services related to Experimental or Investigational and Unproven Services are excluded, except Benefits provided for clinical trials for cancer and for Experimental or Investigational Services and Unproven Services as defined under Section 9: Defined Terms and except that coverage which is provided for an FDA-approved drug prescribed for a use that is different from the use for which the FDA approved it, when needed for treatment of a chronic and seriously debilitating for life-threatening condition. The drug must appear on the Formulary List, if applicable. The drug must be recognized for treatment of the condition for which the drug is being prescribed in one of the following established reference compendia: (1) U.S. Pharmacopoeia Dispensing Information; (2) American Medical Association's Drug Evaluation; or (3) American Hospital Formulary Service Drug Information, or it is recommended by two clinical studies or review articles in major peer reviewed professional journals. However, there is no coverage for any drug that the FDA or a major peer reviewed medical journal has determined to be contraindicated for the specific treatment for which the drug has been prescribed. The fact that an Experimental or Investigational or Unproven Service, treatment, device or pharmacological regimen is the only available treatment for a particular condition will not result in Benefits if the procedure is considered to be Experimental or Investigational or Unproven in the treatment of that particular condition. This exclusion does not apply to Covered Health Services provided during a clinical trial for which Benefits are provided as described under Clinical Trials in the SPD.

### Foot Care

Routine foot care. Examples include the cutting or removal of corns and calluses. This exclusion does not apply to preventive foot care for Covered Persons with diabetes for which Benefits are provided as described under Diabetes Services in the SPD. Nail trimming, cutting, or debriding. Hygienic and preventive maintenance foot care. Examples include: cleaning and soaking the feet; applying skin creams in order to maintain skin tone. This exclusion does not apply to preventive foot care for Covered Persons who are at risk of neurological or vascular disease arising from diseases such as diabetes. Treatment of flat feet or subluxation of the foot. Shoes; shoe orthotics; shoe inserts and arch supports.

### Medical Supplies

Prescribed or non-prescribed medical supplies and disposable supplies. Examples include: elastic stockings, ace bandages, gauze and dressings, urinary catheters. This exclusion does



## MEDICAL EXCLUSIONS CONTINUED

not apply to: Mastectomy Services, Prosthetic devices incident to laryngectomy as described in the SPD,

- Disposable supplies necessary for the effective use of Durable Medical Equipment for which Benefits are provided as described under Durable Medical Equipment in the SPD.
- Diabetic supplies for which Benefits are provided as described under Diabetes Services in the SPD.
- Ostomy supplies for which Benefits are provided as described under Ostomy Supplies in the SPD.

Tubing and masks, except when used with Durable Medical Equipment as described under Durable Medical Equipment in the SPD.

### Mental Health / Substance Abuse

Coverage provided by MHN  
Customer Service Phone Number: (888) 327-0020

### Nutrition

Individual and group nutritional counseling. This exclusion does not apply to medical nutritional education services that are provided by appropriately licensed or registered health care professionals when both of the following are true:

- Nutritional education is required for a disease in which patient self-management is an important component of treatment.
- There exists a knowledge deficit regarding the disease which requires the intervention of a trained health professional.

Enteral feedings and other nutritional and electrolyte supplements, including infant formula and donor breast milk, except as described under Medical Foods in the SPD. Nutritional or cosmetic therapy using high dose or mega quantities of vitamins, minerals or elements and other nutrition-based therapy. Examples include supplements, electrolytes, and foods of any kind (including high protein foods and low carbohydrate foods).

### Personal Care, Comfort or Convenience

Television; telephone; beauty/barber service; guest service. Supplies, equipment and similar incidental services and supplies for personal comfort. Examples include: air conditioners, air purifiers and filters, dehumidifiers; batteries and battery chargers; breast pumps; car seats; chairs, bath chairs, feeding chairs, toddler chairs, chair lifts, recliners; electric scooters; exercise equipment; home modifications such as elevators, handrails and ramps; hot tubs; humidifiers; Jacuzzis; mattresses; medical alert systems; motorized beds; music devices; personal computers, pillows; power-operated vehicles; radios; saunas; stair lifts and stair glides; strollers; safety equipment; speech generating devices; treadmills; vehicle modifications such as van lifts; video players, whirlpools.

### Physical Appearance

Cosmetic Procedures. See the definition in the SPD. Examples include: pharmacological regimens, nutritional procedures or treatments. Scar or tattoo removal or revision procedures (such as salabrasion, chemosurgery and other skin abrasion procedures). Skin abrasion procedures performed as a treatment for acne. Liposuction or removal of fat deposits considered undesirable, including fat accumulation under the male breast and nipple. Treatment for skin wrinkles or any treatment to improve the appearance of the skin. Treatment for spider veins. Hair removal or replacement by any means. Replacement of an existing breast implant if the earlier breast implant was performed as a Cosmetic Procedure. Note: Replacement of an existing breast implant is considered reconstructive if the initial breast implant followed mastectomy. See Reconstructive Procedures in the SPD. Treatment of benign gynecomastia (abnormal breast enlargement in males). Breast reduction except as coverage is required by the Women's Health and Cancer Rights Act of 1998 for which Benefits are described under Reconstructive Procedures in the SPD. Physical conditioning programs such as athletic training, bodybuilding, exercise, fitness, flexibility, and diversion or general motivation. Weight loss programs whether or not they are under medical supervision. Weight loss programs for medical reasons are also excluded. Wigs regardless of the reason for the hair loss.

### Procedures and Treatments

Excision or elimination of hanging skin on any part of the body. Examples include plastic surgery procedures called abdominoplasty or abdominal panniculectomy, and brachioplasty. Medical and surgical treatment of excessive sweating (hyperhidrosis). Medical and surgical treatment for

## MEDICAL EXCLUSIONS CONTINUED

snoring, except when provided as a part of treatment for documented obstructive sleep apnea. Speech therapy except as required for treatment of a speech impediment or speech dysfunction that results from Injury, stroke, cancer, Congenital Anomaly, or autism spectrum disorders. Psychosurgery. Sex transformation operations. Physiological modalities and procedures that result in similar or redundant therapeutic effects when performed on the same body region during the same visit or office encounter. Biofeedback. Upper and lower jawbone surgery except as required for direct treatment of acute traumatic injury, dislocation, tumors or cancer, or as described in Temporomandibular Joint Disorder (TMJ) Services in the SPD. Orthognathic surgery and jaw alignment, except as a treatment for obstructive sleep apnea. The following services for the diagnosis and treatment of TMJ: surface electromyography; Doppler analysis; vibration analysis; computerized mandibular scan or jaw tracking; cranosacral therapy; orthodontics; occlusal adjustment; dental restorations. Surgical and non-surgical treatment of obesity. Stand-alone multi-disciplinary smoking cessation programs

### Providers

Services performed by a provider who is a family member by birth or marriage. Examples include a spouse, brother, sister, parent or child. This includes any service the provider may perform on himself or herself. Services performed by a provider with your same legal residence. Services provided at a free-standing or Hospital-based diagnostic facility without an order written by a Physician or other provider. Services which are self-directed to a free-standing or Hospital-based diagnostic facility. Services ordered by a Physician or other provider who is an employee or representative of a free-standing or Hospital-based diagnostic facility, when that Physician or other provider has not been actively involved in your medical care prior to ordering the service, or is not actively involved in your medical care after the service is received. This exclusion does not apply to mammography. Foreign language and sign language interpreters.

### Reproduction

Health services and associated expenses for infertility treatments, including assisted reproductive technology, regardless of the reason for the treatment. This exclusion does not apply to services required to treat or correct underlying causes of infertility. Surrogate parenting, donor eggs, donor sperm and host uterus. Storage and retrieval of all reproductive materials. Examples include eggs, sperm, testicular tissue and ovarian tissue. The reversal of voluntary sterilization.

### Services Provided under Another Plan

Health services for which other coverage is required by federal, state or local law to be purchased or provided through other arrangements. This includes, but is not limited to, coverage required by workers' compensation, no-fault auto insurance, or similar legislation. This exclusion does not apply to Enrolling groups that are not required by law to purchase or provide, through other arrangements, workers' compensation insurance for employees, owners and/or partners. If coverage under workers' compensation or similar legislation is optional for you because you could elect it, or could have it elected for you, Benefits will not be paid for any Injury, Sickness, or Mental Illness that would have been covered under workers' compensation or similar legislation had that coverage been elected. Health services for treatment of military service-related disabilities, when you are legally entitled to other coverage and facilities are reasonably available to you. Health services while on active military duty.

### Transplants

Health services for organ and tissue transplants, except those described under Transplantation Services in the SPD. Health services connected with the removal of an organ or tissue from you for purposes of a transplant to another person. (Donor costs that are directly related to organ removal are payable for a transplant through the organ recipient's Benefits under the Policy.) Health services for transplants involving permanent mechanical or animal organs.

### Travel

Health services provided in a foreign country, unless required as Emergency Health Services. Travel or transportation expenses, even though prescribed by a Physician. Some travel expenses related to Covered Health Services received from a Designated Facility or Designated Physician may be reimbursed at our discretion.

### Types of Care

Multi-disciplinary pain management programs provided on an inpatient basis. Custodial care; domiciliary care. Private duty nursing. This means nursing care that is provided to a patient on a one-to-one basis by licensed nurses in an inpatient or home setting when any of the following are true: no skilled services are identified; skilled nursing resources are available in the facility; the skilled care can be provided by a Home Health Agency on a per visit basis for a specific purpose. Respite care; rest cures; services of personal care attendants. Work hardening (individualized treatment programs designed to return a person to work or to prepare a person for specific work).

### Vision and Hearing

Purchase cost and fitting charge for eye glasses and contact lenses. Implantable lenses used only to correct a refractive error (such as Intacs corneal implants). Purchase cost and associated fitting and testing charges for hearing aids, Bone Anchor Hearing Aids (BAHA) and all other hearing assistive devices. Eye exercise therapy. Surgery that is intended to allow you to see better without glasses or other vision correction. Examples include radial keratotomy, laser, and other refractive eye surgery.

### All Other Exclusions

Health services and supplies that do not meet the definition of a Covered Health Service - see the definition in the SPD. Physical, psychiatric or psychological exams, testing, vaccinations, immunizations or treatments that are otherwise covered under the Policy when: required solely for purposes of career, school, sports or camp, travel, employment, insurance, marriage or adoption; related to judicial or administrative proceedings or orders; conducted for purposes of medical research; required to obtain or maintain a license of any type. Health services received as a result of war or any act of war, whether declared or undeclared or caused during service in the armed forces of any country. Health services received after the date your coverage under the Policy ends. This applies to all health services, even if the health service is required to treat a medical condition that arose before the date your coverage under the Policy ended. Health services for which you have no legal responsibility to pay, or for which a charge would not ordinarily be made in the absence of coverage under the Policy. Charges in excess of Eligible Expenses or in excess of any specified limitation. Long term (more than 30 days) storage. Examples include cryopreservation of tissue, blood and blood products. Autopsy.

UnitedHealthcare Insurance Company